



POSITION DESCRIPTION

Logistics Team Leader

Why this position exists:

- Ensure the efficient and effective commercial direction of warehouse, inventory and operations systems & processes relating to customer orders, product storage and inventory integrity.
- Support the backbone of the Thunderbird Customer Service and Support Value Proposition
- Actively engage with Thunderbird's business units in support of both immediate and long-term growth strategies.

How it rolls:

- Ensure the sound management of Thunderbird warehouse and logistics functions
 - Support improvement & service transparency, while
 - Delivering innovation and resilience to meet the challenges of the Thunderbird business units.
- Assure all measures, & agreed reporting requirement, are met
 - Ensure ongoing excellence in order fulfillment for business units.
 - Support health and resilience through engagement with team leads & responsible teams
 - Along with Thunderbird Safety Team and Team Leads, develop and support on site capabilities, train, mentor.

ROLE SPECIFICATIONS:

Reports to: Thunderbird Commercial Manager

Department: Animal Management

Key Relationships: Internal: Commercial Manager THB, Customer Service, Product Manager, Procurement & Inventory Manager, H&S Team, Operations Manager, GAU Operations Coordinator.

External: Logistics Service Providers, customers.



Direct Reports:

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KEY POSITION RESPONSIBILITIES

Key Accountability	Outcomes/ Expectations
Special Projects	<ul style="list-style-type: none"> • To integrate & maintain news systems with Thunderbird culture & operating models as required.
	<ul style="list-style-type: none"> • Works closely with peer Team Leaders to resolve issues and manage dynamic priorities. • Ensure consistency of daily production levels, in line with monthly budget objectives. • Coordinates with team and providers on inbound product flow. • Maintains agreed structure of inventory record and accuracy. • Support Australia Business units with logistics capacity acknowledging varied service levels • Maintains workflows and overall warehouse operations.
Problem Solving	<ul style="list-style-type: none"> • Develops culture of planning based on facts and analysis, clarifying the problem, setting targets, analyzing the root cause, and devising innovative countermeasures. • Ensure data collection to make good decisions • Provides an inclusive and consultative style to gain input and commitment to the plan.
OH & S	<ul style="list-style-type: none"> • Promote healthy and safe work practices and continuous improvement of the working environment • Regularly Audit to ensure that health and safety policies and being adhered to and if not put corrective actions in place. • Create a culture of behavioral safety and wellness cross the THB Commercial site.
Human Resources / Staff Management	<ul style="list-style-type: none"> • Leverage the Thunderbird Commercial Leadership Teams expertise to develop a strong, positive, collaborative culture.



	<ul style="list-style-type: none">• Recruit and boarding of new staff as and when required, following agreed recruitment processes.• Ensure strong 1:1 team focus and commitment
Cultural	<ul style="list-style-type: none">• Operate as part of the broader Thunderbird and Gallagher AU team, strong collaborative approach

Including any other duties not specified that may be required to complete the role, and as requested by the Reporting Manager.



PERSON SPECIFICATIONS

Qualifications Required:

Experience Required:

- Demonstrated Leadership in Warehouse and Logistics Operations

Knowledge/Skills/Abilities Required:

- Interpersonal skills – must be able to work with multiple teams - strong outcomes based focus
- Strategy – be capable of understanding the challenges of Thunderbird's sales and marketing strategy being a unique blend of "global company" with a strong focus on "thinking local" execution.
- Strong computer skills, including working with Microsoft office packages – Specifically Excel, Word, PowerPoint

ORGANISATIONAL STRUCTURE

General Manager – Gallagher Australia
Commercial Manager Thunderbird
Logistics Coordinator

THUNDERBIRD

